



HOME HEALTH SERVICES

Thank you for trusting your care to Keck Medicine of USC during your hospital stay. Your care team has determined you would benefit from additional medical care at home with support from a home health agency.

It is your right as a patient to choose your home health provider. Choosing a post-acute care provider can feel overwhelming. Keck Medicine of USC collaborates with a range of post-acute care providers, including home health agencies participating in our Post-Acute Care Collaborative (PACC), to support care coordination and quality improvement. These home health agencies were chosen because they met certain quality and clinical criteria. We also work together on shared goals related to improving quality, communication and patient experience.

WHAT ARE HOME HEALTH SERVICES?

Once you're ready to leave the hospital, you have different choices for your care. It's important to know about these options so you and your care team can decide what's best for you.

Home health care provides skilled, short-term services in-home. These services are typically ordered by a doctor to help with recovery following an inpatient hospital stay, rehabilitation or a stay at a facility providing skilled nursing care. In general, the goal of home health care is to help you get better, regain your independence and be as self-sufficient as you can.

Home health services are provided by registered nurses, physical therapists, occupational therapists, home health aides and social workers — all of whom are focused on providing the right level of care that you need.

Questions?
For more information,
talk with a member of
your healthcare team.

Providers participate in the Keck Medicine of USC PACC on a voluntary basis with no financial incentives for either party.

You are not required to select a provider from the Keck Medicine of USC PACC. A list of all Medicare-certified organizations in your geographic area of choice, including providers not in the Keck Medicine PACC, can be provided to you.

CMS quality ratings are part of our process in selecting the organizations on this list. When a PACC partner's star rating changes, our team works closely with the partner to create a detailed performance improvement plan. You can find the most recent CMS quality data for all home health agencies online at:

www.medicare.gov/care-compare



Please be aware that some insurance companies have contracts with specific providers and agencies, which may affect the post-acute provider or service you can use.

Your insurance plan may require you to choose an agency from their contracted list.

PACC MEMBER AGENCIES

Los Angeles County

Americare Home Health	(818) 881-0005
Assisted Home Health Care	(213) 381-8310
Empathy Care Home Health	(661) 367-6212
First Smile Home Health Care	(818) 951-1565
GrandCare Home Health Services	(866) 554-2447
Happy Home Health Services	(626) 254-9999
Onoria Home Health	(909) 626-2859
Partners Home Health Care Inc	(626) 387-9650
Pegasus Home Health Care	(818) 551-1932
Unison Health Services	(626) 517-7524
Verdugo Hills Home Care Inc	(818) 542-6600

Orange County

Americare Home Health	(818) 881-0005
Empathy Care Home Health	(661) 367-6212
First Smile Home Health Care	(818) 951-1565
GrandCare Home Health Services	(866) 554-2447
Onoria Home Health	(909) 626-2859
Unison Health Services	(626) 517-7524

Riverside County

Americare Home Health	(818) 881-0005
Empathy Care Home Health	(661) 367-6212
Onoria Home Health	(909) 626-2859

Santa Barbara County

Assisted Home Health Care	(213) 381-8310
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San Bernardino County

Americare Home Health	(818) 881-0005
Assisted Home Health Care	(213) 381-8310
Empathy Care Home Health	(661) 367-6212
GrandCare Home Health Services	(866) 554-2447
Onoria Home Health	(909) 626-2859
Unison Health Services	(626) 517-7524

Ventura County

Americare Home Health	(818) 881-0005
Assisted Home Health Care	(213) 381-8310
Empathy Care Home Health	(661) 367-6212
First Smile Home Health Care	(818) 951-1565
GrandCare Home Health Services	(866) 554-2447
Onoria Home Health	(909) 626-2859
Pegasus Home Health Care	(818) 551-1932