Visitor Safety Policy

The Visitor Safety Policy for Keck and USC Norris hospitals and outpatient clinics on the USC Health Sciences Campus details practices to maximize the safety of all who enter our hospitals and clinics.

As of 9/19/2022

For the safety of our patients, families and staff, visitors must:

**Patients can receive 2 visitors at the same time.**
Prior to visitation, visitors must be up-to-date with COVID-19 vaccination (two primary doses and booster) OR present a negative COVID-19 test. Home antigen tests are not accepted at this time.

Visitors who are unvaccinated, partially vaccinated or who do not have their booster shot are eligible for visits with a valid negative COVID-19 PCR/antigen test. For PCR, the test sample must have been collected within 48 hours of visitation. For antigen, the test sample must have been collected within 24 hours of visitation.

- Johnson & Johnson/Janssen
- AstraZeneca
- Pfizer-BioTech
- Moderna

Be in good health. If you’ve tested positive for COVID-19, please postpone any patient visitation for 10 days. If you are experiencing any COVID-19 symptoms, please do not visit.

Practice frequent hand hygiene when entering/exiting the building or patient room, and as needed.

Wear a medical mask (provided) at all times when in the building and in the patient room.

Visitors are not permitted to eat in the patient’s room or lobby because this would require unmasking.

Virtual Visits
Virtual visits are available using apps such as FaceTime, Google Duo, Zoom or Microsoft Teams. Patient Experience can facilitate iPads for these visits if needed.

Please call Patient Experience at (323) 442-9516
Monday-Friday, 8 a.m. to 5 p.m.

COVID Vaccination & Testing

**INPATIENT AREAS:** For visitors either unvaccinated or not up-to-date with vaccination who visit for multiple consecutive days, proof of negative test is only required every third day (ie, testing is only required on Day 1, Day 4 and Day 7, etc.).

Booster eligibility is defined as five months after the second dose for Pfizer and Moderna, 2 months after the Johnson & Johnson/Janssen shot and 4 months after the second dose of AstraZeneca.

“Up-to-date” is defined by the CDC as a person who has received all recommended doses in their primary series of COVID-19 vaccine, and a booster dose when eligible.

Mask Mandate
Please note that we are requiring all patients and visitors, regardless of COVID-19 positive or negative status, vaccine status, or previous COVID-19 positive status, to wear a mask at all times within our facilities and in our patient rooms. This mandate applies to clinic locations and inpatient units. When a patient is admitted to one of our facilities, even after testing negative for COVID-19, we will require them to wear a mask while clinical staff are present in their room.

Any visitors who are unwilling or unable to follow these guidelines will be asked to leave the premises. Restrictions do not apply to family clergy.
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As of 9/19/2022

**INPATIENT AREAS:** Visitation for COVID-19-positive patients only. Visitors will be informed of the risk of exposure to COVID-19 and that visiting the patient will put them at a higher risk of acquisition. Guidance will be provided to the family on how to appropriately don (put on) and doff (take off) PPE (personal protective equipment) to prevent exposure. PPE includes 2 procedural masks, gown, gloves and a face shield. Visitors will remain in the patient’s room and unit until visitation has concluded.

<table>
<thead>
<tr>
<th>Patient Populations</th>
<th>Visitors</th>
<th>Hours/Duration</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keck &amp; Norris Cancer Hospital patients</td>
<td>2 visitors</td>
<td>8 am - 8 pm</td>
<td>2 visitors per patient at a time. Children under 14 are discouraged from visiting inpatients. However, special accommodations will be permitted for children under 14 with EOL and prolong length of stay with nurse leadership approval.</td>
</tr>
<tr>
<td>COVID-19 Positive patients</td>
<td>2 visitors per day</td>
<td>8 am - 8 pm 2 hours</td>
<td>Visitors are unable to be in the room for aerosolizing procedures up to 1.5 hours following CPR and Extubation. Overnight stay is not permitted at this time.</td>
</tr>
<tr>
<td>Overnight Stay</td>
<td>1</td>
<td>24 hours/day</td>
<td>All visitors who are eligible for overnight stays must be up to date with vaccination and present proof of a negative, medically-observed, COVID-19 test (PCR/Antigen) the day of stay. Overnight stay is not permitted in the ICU, shared rooms, or COVID-19-positive patient isolation rooms. Visitors that are minors are not permitted for overnight stay.</td>
</tr>
<tr>
<td>End-of-life (EOL) care (including COVID-19-positive patients). EOL visitors are exempt from vaccination and testing mandates.</td>
<td>2</td>
<td>May visit at any time.</td>
<td>2 visitors may visit at the same time. Imminent death will be determined by the clinical team during goals-of-care discussions. If the number exceeds 5 family members, unit leadership approval is needed. For COVID-19-positive patients, time of visit will be facilitated by nurse lead, RN, manager or CAS with the family.</td>
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<tr>
<td>Keck Hospital &amp; USC Norris Pre/Post-op</td>
<td>1</td>
<td></td>
<td>1 visitor for pre-op at Keck and USC Norris Hospitals. Post-op visitation is not available at this time.</td>
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</table>

**OUTPATIENT AREAS:** Clinics may increase visitor restrictions to ensure patient and provider safety.

<table>
<thead>
<tr>
<th>Patient Populations</th>
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<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient clinics</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Same-day surgery</td>
<td>*1</td>
<td></td>
<td>* 1 visitor allowed in pre/post-op at HC3 1 visitor allowed in pre-op at Keck Hospital &amp; HC4</td>
</tr>
<tr>
<td>Treatment/Infusion Centers</td>
<td>1</td>
<td></td>
<td></td>
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<tr>
<td>Evaluation and Treatment Centers</td>
<td>1</td>
<td></td>
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