

# Visitor Safety Policy



The Visitor Safety Policy for Keck and USC Norris hospitals and outpatient clinics on the USC Health Sciences Campus details practices to maximize the safety of all who enter our hospitals and clinics.

For the safety of our patients, families and staff, visitors must:

- Be in good health and undergo temperature and symptom screening when entering the building.
- Practice frequent hand hygiene when entering/exiting the building or patient room, and as needed.
- Wear a medical mask (provided) at all times when in the building and in the patient room.
- Maintain 6 feet of physical distance from others in all areas including the patient's room.
- Stay in the patient's room while in the unit.

The number of visitors should be as few as possible to maintain a safe environment for our patients. Virtual visits are preferred, using apps such as FaceTime, Google Duo, Zoom or Microsoft Teams. Patient Experience can facilitate iPads for these visits if needed. Please call Patient Experience at (323) 442-9516 (M-F 8:30 - 5 pm).

All patients being admitted to an inpatient area will receive a COVID test. Visitors are not allowed in patient care areas until a negative result has been received for the patient under investigation or suspect.

## INPATIENT AREAS

Patient Populations	Visitors	Hours/Duration	Notes
All patients (excluding patients with COVID-19) for Keck and USC Norris Hospitals	1 per day	2 pm - 8 pm/ 2-hour limit Weekend Visitation: 9 am - 5 pm/ 2- hour limit	No overnight stays
Patients with moderate to severe physical, mental health, cognitive impairments (chronic or newly acquired), or if patient is under 18 years of age	1	24 hours/day (must meet criteria confirmed by care team)	Overnight stay approval for this group is made on an individualized need and decided by Social Work and Nursing
End of life care — A physician must determine if the patient is very close to death or if a decision to withdraw care has been made	2	May visit at any time (facilitated by nurse lead, RN manager or CAS with the family)	2 visitors may visit at the same time. No overnight stay
Keck Hospital Pre/Post-op	No visitors		No visitation due to physical space limitations
USC Norris Hospital Pre-op	No visitors		No visitation due to physical space limitations

## OUTPATIENT AREAS

Patient Populations	Visitors	Hours/Duration	Notes
Outpatient clinics	1	Clinic Hours	
Same day surgery	1	Clinic Hours	Excluding same day surgery at Keck Hospital pre/post-op and USC Norris Hospital Pre-op
Treatment/Infusion Centers	No Visitors		No visitation due to physical space limitations
Evaluation and Treatment Centers	No Visitors		No visitation due to physical space limitations. One visitor is permitted if patient has moderate-severe physical, mental health or cognitive impairments (chronic or newly acquired)

# Visitor Safety Policy: COVID-19 Positive



Supporting and promoting meaningful visitations for families of patients with COVID-19

To facilitate a safe visit (including for end-of-life care), please be aware of the following requirements:

- Visitors will be informed of the risk of exposure to COVID-19 and that visiting the patient will put them at a higher risk of acquisition.
- Guidance will be provided to the family on how to appropriately don (put on)/doff (take off) PPE (personal protective equipment) to prevent exposure.
  - PPE includes procedural mask, gown, gloves and face shield.
- Visitors will remain in the patient's room and unit until visitation has concluded.
- No visitors will be allowed in the room for aerosolizing procedures. This includes:
  - **CPR** — No visitors are allowed in the room if CPR is anticipated or being performed, including for 1.5 hours after.
  - **Extubation** — Visitors may enter the room while the patient is intubated if the ventilator circuit is closed with droplet/contact PPE. However, if extubation is recommended for withdrawal of care, the visitor will need to leave the patient room and can return after 1.5 hours.

	Visitors	Hours/Duration	Notes
COVID-19 Positive Patients or patients under investigation (PUI)	No visitors		Virtual visit recommended
COVID-19 at end-of-life care <i>A physician must determine if the patient is very close to death or if a decision to withdraw care has been made.</i>	2	One visit per 12-hour nursing shift for 15-30 minutes per visit. Time of visit will be facilitated by Nurse Lead, RN, manager or CAS with the Family.	One visitor at a time in the patient room. Family is encouraged to have visitation outside patient room. Visitation in patient room for 15-30 minutes

## When visitation is complete

When leaving the room, visitors will be instructed how to doff (take off) PPE correctly and complete hand hygiene. Visitors must don (put on) a clean procedural mask and immediately exit the hospital.