CURRENT COVID-19 VISITOR GUIDELINES

Purpose of guidelines is to protect patients and caregivers from exposure and spread of COVID-19 (novel coronavirus)

Visitor Guidelines

One designated visitor for patients within the hospitals and clinical care areas at Keck Medical Center of USC

- Ambulatory clinics
- Procedural areas
- Pre-operative areas
- Post-operative areas
- Inpatient units
- Patients under 18 can designate two support persons with one visitor present at a time

Clinics, Treatment Centers with Infusion, Inpatient Rehabilitation Unit, and ETC (Evaluation and Treatment Center) may manage visitation guidelines with more restrictions in order to ensure adequate distancing for patient and provider safety.

Approved visitors

a. Must be asymptomatic for COVID-19 and not a suspected or recently confirmed case
b. Will be screened* and required to wear a mask at all times
c. Visitors to Keck & Norris hospitals must stay in the room and comply with Keck & Norris instructions on personal protective equipment and hand hygiene
d. All visitors are expected to leave the hospital/clinic after their visit (e.g. not spend the night or wait in lobbies)
e. Visits to Keck & Norris hospitals should not exceed 2 hours; recommend visiting hours are between 2pm-6pm

The following are temporarily restricted in the hospitals

- Balloons, flowers and plants
- Food for patients from home or delivery services (exceptions for religious reasons)
- Hospital family waiting rooms on nursing floors

Inpatient Specific Guidelines

One designated visitor is welcome according to the following guidelines between the hours of 2pm-6pm. Please note, these guidelines apply to Acute Rehabilitation Unit (ARU) patients also. Outside shipping packages are also discouraged.

End-of-life care

A physician must determine if the patient is very close to death or if a decision to withdraw care has been made.

- Patient can assign two designated adult visitors; only one visitor can be present with the patient at a time
- If the patient is a parent or legal guardian to a child under age 16 AND the child meets current health standards (no COVID-19 symptoms, afebrile), the child may visit if accompanied by an adult
- End of life COVID-19+ patient can have one designated, healthy, adult visitor wearing a surgical mask, face shield, and gown; encourage contactless visitation through the window

Patients with Physical, Intellectual, Development Disabilities and/or Cognitive Impairments

- The patient or family/patient representative will designate two support people
- Only one support person may be present at a time
- Visitation guidelines for this population will be made on an individualized need and based on a determination by Social Work, Nursing, and Patient Experience

Exceptions to the Hospital Visitor Guidelines must be approved by Senior Executive Leadership

Please send requests to: KMCVisitorApproval@med.usc.edu

Keck Escalation: Christen Straw or Brooke Baldwin-Rodriguez  |  Norris Escalation: Richard Lawrence

Administrator On Duty: The AOD can be reached through the hospital operator

*Any visitor with a fever, cough, sore throat, congestion or any other symptom of COVID-19 will NOT be allowed to enter any facility.

Revised 6/2/2020