Special circumstance
Minor patients under age 18
a. One adult visitor (parent or legal guardian) per patient

1. Patients at the end of life (EOL) (i.e. transitioning to comfort care soon or on comfort care)
Criteria: Physician must determine if the patient is actively dying or if a decision to withdraw care has been made. This policy will not apply to acutely ill patients.
   a. Non–person under investigation (PUI) or non–COVID-19+
      1. One adult visitor will be allowed to be present with the patient.
      2. If the patient is a parent or legal guardian to a child under age 16 AND the child meets current health standards (no COVID-19 symptoms, no fever), the child may visit if accompanied by an adult.

2. Patients with physical, intellectual, developmental disabilities and/or cognitive impairments
   a. One support person is allowed to be present with the patient when medically necessary.
   b. The patient or family/patient representative will designate two support people.
   c. Only one support person may be present at a time.

3. Patients whose caregiver will be required to provide certain care following discharge
   One adult visitor may be allowed at the time of discharge to receive hands-on training. For example:
   • Ostomy care
   • Catheter or drain care
   • Tube feedings
   • Mobility training with PT/OT
   • Medication administration (e.g., chemotherapy, Lovenox, insulin)
   • Complex wound care (e.g., wound VAC)

Outpatient (clinics and diagnostic areas)
One (1) person may be allowed to accompany a patient if the patient:
1. Is under the age of 18
2. Requires assistance navigating physical location and/or understanding and participating in care decisions
3. Is accompanied by a caregiver who will be performing home care requiring hands-on training
4. Requires surgical discharge instructions

All approved visitors
a. For hospitalized patients, especially with prolonged hospitalization, the patient or family/patient representative may designate two support people, but only one support person may be present at a time. 
b. Must be asymptomatic for COVID-19 and not be a suspected or recently confirmed case.
c. Will be screened, provided a mask and must wear it at all times.
d. Visitors to Keck Hospital of USC and USC Norris Hospital will be escorted to the unit by a staff member.
e. Visitors to Keck Hospital and Norris Hospital must stay in the room and comply with Keck Hospital and Norris Hospital instructions on personal protective equipment and hand hygiene.
f. All visitors are expected to leave the hospital/clinic after their visit (e.g., not spend the night or wait in lobbies).
g. Visits to Keck Hospital and Norris Hospital not to exceed 2 hours; recommend visiting hours between 2 p.m. and 6 p.m.

The following are not allowed during this time
• Care packages are not accepted at the hospitals. This includes: food, snacks, clothes, books, balloons, flowers and plants.
• During EOL visitations, families are unable to congregate in front of hospitals during this time.
• Food delivery for patients from home or delivery services are not permitted (exceptions for religious reasons).
• Hospital obbies are closed at this time. Caregivers are asked to drop off and pick up patients.
• Cafeteria is closed to patients and visitors at this time. Exceptions are granted for diabetics or other health conditions and facilitated by concierge.