Visitor Safety Policy

The Visitor Safety Policy for Keck and USC Norris hospitals and outpatient clinics on the USC Health Sciences Campus details practices to maximize the safety of all who enter our hospitals and clinics.

As of 1/11/22

For the safety of our patients, families and staff, visitors must:

- Be limited to one designated visitor per patient, per day, with a limit of two hours per visit.

- Present negative PCR COVID test within 48 hours of visitation and a valid ID to visit inpatients. Regardless of vaccination status, all visitors must present approved documentation of a negative PCR COVID test that was collected within 48 hours of each visitation. Home COVID tests are not accepted.

- Be in good health and undergo symptom screening when entering the building.

- Practice frequent hand hygiene when entering/exiting the building or patient room, and as needed.

- Wear two masks, including a medical mask (provided) at all times when in the building and in the patient room.

- Maintain 6 feet of physical distance from others in all areas including the patient’s room.

- Stay in the patient’s room while in the unit.

- Visitors are not permitted to eat in the patient’s room or lobby because this would require unmasking.

Any visitors who are unwilling or unable to follow these guidelines will be asked to leave the premises. Restrictions do not apply to family clergy.

Virtual Visits

The number of visitors should be as few as possible to maintain a safe environment for our patients. Children under 14 are discouraged from visiting inpatients. Virtual visits are preferred, using apps such as FaceTime, Google Duo, Zoom or Microsoft Teams. Patient Experience can facilitate iPads for these visits if needed.

Please call Patient Experience at (323) 442-9516 M-F 8:30 - 5 pm

COVID Testing

All patients being admitted to an inpatient area will receive a COVID test. Visitors are not allowed in patient care areas until a negative result has been received for the patient under investigation or suspect. All visitors must present a negative PCR COVID test within 48 hours of collection and must pass a health screening upon arrival. Any visitor who has or has had close contact with a person known to have COVID-19 will not be allowed to visit at this time. This limitation includes households that have known COVID-19 positive family members.

Mask Mandate

Please note that we are requiring all patients and visitors, regardless of COVID-19 positive or negative status, vaccine status, or previous COVID-19 Positive status, to wear two masks at all times within our facilities and in our patient rooms. This mandate applies to clinic locations and inpatient units. When a patient is admitted to one of our facilities, even after testing negative for COVID-19, we will require them to wear a mask while clinical staff are present in their room.
**Visitor Safety Policy**

*The Visitor Safety Policy for Keck and USC Norris hospitals and outpatient clinics on the USC Health Sciences Campus details practices to maximize the safety of all who enter our hospitals and clinics.*

*As of 1/11/22*

**INPATIENT AREAS: Virtual visitation is available and encouraged.**

<table>
<thead>
<tr>
<th>Patient Populations</th>
<th>Visitors</th>
<th>Hours/Duration</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>All patients (excluding patients with COVID-19) for Keck and USC Norris hospitals</td>
<td>1</td>
<td>8 am - 8 pm (must meet criteria confirmed by care team)</td>
<td>Only 1 designated visitor per patient, per day. Valid negative PCR COVID test must be presented to concierge/security before visit. COVID test must have been collected within 48 hours of visitation. Home COVID tests are not accepted.</td>
</tr>
<tr>
<td>Patients with moderate to severe physical, mental health, cognitive impairments (chronic or newly acquired), or if patient is under 18 years of age</td>
<td>1</td>
<td>24 hours/day</td>
<td>Overnight stay approval for this group is made on an individualized need and decided by Social Work and Nursing.</td>
</tr>
<tr>
<td>End-of-life care — A physician must determine if the patient is very close to death or if a decision to withdraw care has been made</td>
<td>2</td>
<td>May visit at any time (facilitated by nurse lead, RN manager or CAS with the family)</td>
<td>2 visitors may visit at the same time. If withdrawal of care has been determined, accommodations for family to be at bedside will be allowed. If the number exceeds 5 family members, unit leadership approval is needed. No overnight stay. Proof of vaccination with booster shot when eligible or negative COVID test not required under these circumstances.</td>
</tr>
<tr>
<td>Keck Hospital &amp; USC Norris Pre/Post-op</td>
<td>No visitors</td>
<td></td>
<td>No visitation due to physical space limitations.</td>
</tr>
</tbody>
</table>

**OUTPATIENT AREAS: Clinics may increase visitor restrictions to ensure patient and provider safety.**

<table>
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</thead>
<tbody>
<tr>
<td>Outpatient clinics</td>
<td>1*</td>
<td></td>
<td>* 1 visitor permitted if absolutely necessary to assist in the care process.</td>
</tr>
<tr>
<td>Same-day surgery</td>
<td>0*</td>
<td></td>
<td>* 1 visitor permitted if absolutely necessary to assist in the care process.</td>
</tr>
<tr>
<td>Treatment/Infusion Centers</td>
<td>No visitors</td>
<td></td>
<td>No visitation due to physical space limitations</td>
</tr>
<tr>
<td>Evaluation and Treatment Centers</td>
<td>No visitors</td>
<td></td>
<td>No visitation due to physical space limitations. One visitor is permitted if patient has moderate to severe physical, mental health or cognitive impairments (chronic or newly acquired)</td>
</tr>
</tbody>
</table>

All exceptions outside of this policy will require the approval of the Unit Manager or House Supervisor.
Visitor Safety Policy: COVID-19 Positive

Supporting and promoting meaningful visitations for families of patients with COVID-19

As of 1/11/22

To facilitate a safe visit (including for end-of-life care), please be aware of the following requirements:

- Visitors will be informed of the risk of exposure to COVID-19 and that visiting the patient will put them at a higher risk of acquisition.
- Guidance will be provided to the family on how to appropriately don (put on)/doff (take off) PPE (personal protective equipment) to prevent exposure.
  - PPE includes procedural mask, gown, gloves and face shield.
- Visitors will remain in the patient’s room and unit until visitation has concluded.
- No visitors will be allowed in the room for aerosolizing procedures. This includes:
  - CPR — No visitors are allowed in the room if CPR is anticipated or being performed, including for 1.5 hours after.
  - Extubation — Visitors may enter the room while the patient is intubated if the ventilator circuit is closed with droplet/contact PPE. However, if extubation is recommended for withdrawal of care, the visitor will need to leave the patient room and can return after 1.5 hours.

### Patient Populations

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<th>Notes</th>
</tr>
</thead>
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<tr>
<td>COVID-19 Positive patients or patients under investigation (PUI)</td>
<td>No visitors</td>
<td></td>
<td>Virtual visit recommended</td>
</tr>
<tr>
<td>COVID-19 at end-of-life care — A physician must determine if the patient is very close to death or if a decision to withdraw care has been made.</td>
<td>2</td>
<td>One visit per 12-hour nursing shift for 15-30 minutes per visit. Time of visit will be facilitated by Nurse Lead, RN, manager or CAS with the family.</td>
<td>One visitor at a time in the patient room. Family is encouraged to have visitation outside patient room. Visitation in patient room for 15-30 minutes</td>
</tr>
<tr>
<td>COVID-19 Positive patients with prolonged stay</td>
<td>1</td>
<td>Visit is coordinated with care team and can be up to 60 minutes.</td>
<td>1 visitor a week arranged by care team for up to 60 minutes. Negative PCR COVID test is required regardless of vaccination status.</td>
</tr>
</tbody>
</table>

### When visitation is complete

When leaving the room, visitors will be instructed how to doff (take off) PPE correctly and complete hand hygiene. Visitors must don (put on) a clean procedural mask and immediately exit the hospital.