Thank you for choosing Keck Medical Center of USC for your care. As we continue to navigate the COVID-19 pandemic, we are committed to protecting our patients, families and staff from the spread of the virus.

With our implementation of universal masking, as well as wellness screenings at our facility entrances which include temperature and symptoms screening, we are able ease some of our previous visitor restrictions. Moving forward, we can accommodate 1 healthy designated visitor to our hospitals between the hours of 2 p.m. to 6 p.m. Visitation between designated hours should not exceed two hours.

When visiting our facilities, you will experience the following changes:

· Masks required while visiting facilities and campus
· Reduced seating in waiting rooms and lobbies
· Physical distancing messaging and signs near entrances, check-in stations and in elevators
· Increased frequency of cleaning and hand hygiene stations

Please remember, any patient or visitor displaying cold-like symptoms including fever or cough will not be permitted to enter Keck Medical Center facilities.

To promote additional communication with your family, we encourage using video apps such as FaceTime, Skype, Zoom or Duo. If you need assistance calling your loved one, please call us at (323) 442-9516. A member of the Patient Experience team can assist Monday - Friday, 8:30 a.m. to 5 p.m.
Clinics

- One healthy visitor

Hospital Visits

- One designated visitor for the duration of hospital stay
- Visitation between the hours of 2pm-6pm
- Visitation should not exceed 2 hours
- Overnight visitation unavailable at this time

The following locations may manage visitation guidelines with more restrictions in order to ensure adequate distancing for patient and provider safety:

- Treatment Centers with Infusion
- Inpatient Rehabilitation Unit
- ETC (Evaluation and Treatment Center)
- Keck Hospital Pre-op and Post-op